

# ASSOCIATION OF MONTEREY BAY AREA GOVERNMENTS

# ASSOCIATION OF MONTEREY BAY AREA GOVERNMENTS (AMBAG) ANNOUNCES AN EMPLOYMENT OPPORTUNITY FOR A OFFICE ASSISTANT Full-Time Position

HOURLY RANGE \$16.76 – \$22.53
PLUS BENEFITS

SUPERVISOR: Senior Executive Assistant FLSA CLASSIFICATION: Non-Exempt

#### **SUMMARY:**

Under supervision, performs a variety of clerical and administrative tasks in support of AMBAG and its staff.

# **EXAMPLE OF DUTIES** (include the following, other duties may be assigned):

- Provide support to the Senior Executive Assistant
- Assist the Senior Executive Assistant with the preparation of Board of Directors and committee agenda packets
- Assist with the development of AMBAG public meetings, workshops and events
- Maintain the agency websites
- Convert and prepare all AMBAG documents and reports to be ADA compliant and consistent with Section 508 of the federal Rehabilitation Act of 1973, as amended and Web Content Accessibility Guidelines (WCAG) 2.1
- Provide support to the accounting department
- Assist various departments as needed on projects and/or scheduling meeting/workshops
- Assists in special programs, events, and meetings
- Prepare yearly calendars for Board of Director and committee meetings, Holidays, Hours worked and others as needed
- Update the Executive Director's and Senior Executive Assistant calendars
- Maintain and distribute updates to the staff phone number directory
- Receives and transfers calls to appropriate personnel; takes and transmits messages
- Receives travel requests and makes travel arrangement for Executive Director and staff
- Organizes and maintains files and records; maintains off site records
- Provides information regarding AMBAG programs
- Processes, and distributes the incoming mail; copies and distributes forms, booklets, and other documents as requested; stuffs, seals, stamps, and meters outgoing mail

- Monitors inventory and creates periodic office supply orders; orders office supplies electronically and/or make instore purchases as needed
- Types, proof reads, and word processes a variety of correspondence and form letters from rough drafts or verbal instructions
- Prepare a variety of special program materials including flyers, forms, and announcements
- Update and maintain agency's databases.
- Performs various clerical duties in support of assigned functions
- Other duties as required to maintain functional and professional office of multijurisdictional entity

## **QUALIFICATIONS:**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

# Knowledge of:

- Standard office procedures and policies
- Standard office procedures, practices and equipment, including a computer and applicable software such as Microsoft Office including Word, Excel, PowerPoint, and Outlook
- Recordkeeping processing and maintenance procedures and systems including filing and other record storage systems
- Use of written English including vocabulary, grammar, spelling, and punctuation
- Business letter writing and report and form preparation
- Mathematical principles
- Principles and practices of customer services
- Principles and practices of public relations

#### Ability to:

- Type at a speed necessary for successful job performance
- Deal tactfully and courteously with the public, in person and by telephone
- Learn applicable AMBAG policies and procedures in a timely manner
- Use sound judgment in following and applying appropriate regulations, policies and procedures
- Organize, prioritize and follow-up on work assignments
- Work independently and as part of a team
- Make sound decisions within established guidelines
- Follow written and oral directions

- Observe safety principles and work in a safe manner
- Operate a variety of office equipment, including a computer and variety of word processing and software applications
   Understand and follow written instructions
- Communicate clearly and concisely, both orally and in writing
- Established positive working relationships with representatives of outside organizations, state/local agencies and associations, vendors, AMBAG management and staff, and the public

# **DESIRABLE QUALIFICATIONS BUT NOT REQUIRED:**

# Knowledge of:

- Drupal; Word Press or equivalent for agency website maintenance
- Acrobat Pro DC for ADA Accessibility function QuickBooks

#### **EDUCATION AND EXPERIENCE:**

Any combination of training and experience which would likely provide the required knowledge and abilities is qualifying. A typical way to obtain the knowledge and abilities would be:

One year of increasingly responsible public agency or business work performing duties comparable to those described above, and/or graduation from a business school or community college with diploma or associate degree in business science, office administration, or a related discipline.

#### **LANGUAGE ABILITY:**

Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively before groups of customers or employees of organization.

#### **MATH ABILITY:**

Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals. Ability to compute rate, ratio, and percent and to draw and interpret bar graphs.

#### **REASONING ABILITY:**

Ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form. Ability to deal with problems involving several concrete variables in standardized situations.

#### **COMPUTER SKILLS:**

To perform this job successfully, an individual should have knowledge of MS Office Suite and online resources.

#### **SPECIAL SKILLS:**

Strong written communication skills Strong internal communication skills Ability to maintain confidentiality

#### **CERTIFICATES AND LICENSES:**

Valid Driver's License

### **WORK ENVIRONMENT:**

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

#### **PHYSICAL DEMANDS:**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to sit; use hands; reach with hands and arms and talk or hear. The employee is occasionally required to stand; walk and climb or balance. The employee must occasionally lift and/or move up to 25 pounds. Specific vision abilities required by this job include the ability to adjust focus.

# **POSITION CONTENT:**

This job description is not intended to be and should not be construed as an all-inclusive list of all the responsibilities, skills or working conditions associated with the position. While it is intended to accurately reflect the position activities and requirements, management reserves the right to modify, add or remove duties and assign other duties as necessary.